Traffic Engineering Agency Management System

Product Overview

Traffic Engineering Agency Management System automates and streamlines the internal support sections of the traffic engineering division by encouraging better coordination and administrative processes within departments. This will also reduce the paper trails and replace manual processes with electron trasactions.

Traffic Engineering Agency Management System is one such web-application that has been designed to streamline the internal support services of the the traffic engineering division. This product is a set of modular components designed to efficiently schedule, approve, assign, track, coordinate, prioritize and follow-up activities. This provides a common portal an d medium for sharing information accross the engineering division as well as other government agencies.

For a product demo please visit
http://www.radgov.com/teams

Testimony

The Traffic Engineering Division of Broward County, Florida has selected Radiant to implement Traffic Agency Management System.

Key Features

- Electronically file issues and problems (reported by external parties, consultants, citizens, etc.)
- Produce job requests resulting from issues and problems
- Escalate issues/problems and request work orders
- Electronic tracking, escalation and execution of events
- Approve, schedule, assign, track, coordinate, prioritize and follow-up on actions and events
  - Service Requests
  - Trouble Reports
  - Inspections
  - Work Orders
  - Projects (Internal/External)
- Capture and catalogue information
  - Intersection Construction Maintenance Details
  - School Program Flasher Installations
  - Loop/Microwave/Junction Boxe/Line Amplifier details
  - Sign and Marking details
  - Contact Essentials
    - Internal Staff
    - Contractors
    - Customers
    - Consultants
- Re-use file location identification information (provided by external sources)
- Facilitate coordination among work order participants

Benefits

- Automate and consolidate manual systems
- Transform legacy systems to latest technologies
- Apply agency business rules across all channels
- Avoid data redundancy
- Reduce system maintenance
- Provide interfaces with third party applications
- Facilitate data accessibility across all channels
- Intuitive user interface presentation
- Eliminate redundant paper trails by transforming and enhancing institution policies and procedures with elec-Tronic capabilities
- Central database repository
- Enterprise wide system and data accessibility/ availability
- Streamline division internal support services improving Information exchange
- Tightly integrate internal sub-divisions to enhance communication and accountability aspects
- Provide capabilities and support to generate statistical and decision management reporting on demand
- Improve internal efficiencies including time and costs
- Enhance overall customer service and support

Technology

Traffic Agency Management System has been designed using n-tier architecture to support the scalability of new components. It provides a robust solution with flexibility and portability to meet Government specific needs.
It has been developed following the industry standard - "Unified Process" - ensuring optimum usability and stability of the product.

The system architecture is meticulously designed to support and comply with:

• Component based technology

• Scalability & Interoperability Techniques

• Portability – Promoting Platform Independence

• W3C Standards for Web site Accessibility

• Section 508 Requirements (Rehabilitation Act)

Security provisions are built into the product thus ensuring protection for sensitive and classified data.

About RADGOV

RADGOV combines years of government partnerships and it's proven business models to make best and proven business practices succeed in Government contexts. We are focused to provide efficient and economical delivery of highest quality of products and services to the state and local government community. RADGOV has formed relationships with public sector clients around the world, including many agencies in the U.S. government at federal, state and local level. We leverage RADGOV's global capabilities to support our public sector and government clients through dedicated, organized and client-focused teams. We deliver customized end-to-end solutions for government business.

RADGOV has sustained an impressive growth rate in both capabilities and profitability, and is now positioned to be one of the major players in the government sector. At RADGOV we are continually undergoing a transformation and reorientation in response to the rapidly evolving needs of our government clients. RADGOV has depth and breadth of IT services complimented with technical excellence and quality to generate IT solutions for today and tomorrow.

Empowering Governments

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